

Warranty for Orima-Tuote Oy's rainwater systems

ORIMA®

This warranty covers a prefabricated rainwater system, both sides of which are painted and completes Orima's delivery terms. These warranty terms will apply to deliveries made from 1 April 2018.

The warranty period is 30 years.

This warranty does not affect the consumer's legal rights. Under the terms of the warranty, Orima-Tuote warrants that the factory-painted rainwater system does not corrode through during the warranty period due to a manufacturing or material defect.



WARRANTY TERMS AND CONDITIONS

The warranty covers the rainwater system of the building.

The warranty is not valid for products used in particularly corrosive or aggressive environments, such as chemicals handling plants or in exceptionally salty and humid climates or if the product is exposed to corrosive chemicals or fumes, ash, condensation, cement dust or manure. The warranty does not apply to unprotected cutting surfaces of metal products that are subject to corrosion or aesthetic changes in the paint surface caused by normal aging or systems that involve components from other manufacturers.

In addition, the warranty is valid with the following terms:

1. The product is installed in accordance with the current Orima-Tuote installation instructions
2. The product is not damaged externally or chemically, for example by scratching
3. If damage is caused to the paint coating during manufacture or installation, appropriate repainting must be carried out without delay
4. Metal waste generated by cutting, drilling, etc. is removed immediately
5. Sufficient gutter trajectory has been created during installation in accordance with the instructions, and water will not stand in the gutters
6. The gutters are checked and cleaned at least every 12 months according to the manufacturer's maintenance instructions of leaves, needles, etc. that prevent water from flowing freely
7. The product will not come into contact with metals that are more noble, such as copper or copper tubing fluid
8. The product has been put to use within 6 months of the invoicing date

9. A complaint has been filed with Orima-Tuote in writing within one month of the occurrence of the damage, or within a reasonable period of time during which the damage should have been detected
10. The complainant can demonstrate that the installation of the system has been carried out in accordance with up-to-date installation instructions and that the manufacturer's maintenance and inspection measures have not been neglected
11. The representative of Orima has the opportunity to check the product on which the complaint was made

CLAIMS HANDLING

If a legitimate claim under this warranty is submitted, Orima will provide the buyer new products free of charge from the current range within 60 days. The warranty does not exceed the original invoiced value of the product at the factory. After 15 years, Orima's liability will be reduced to half of the original invoiced amount.

Orima will not be liable for loss of income or direct, indirect or extra expenses incurred as a result of this warranty.

Replacement products shall be guaranteed for the remainder of the original warranty. Orima does not compensate for losses in business or personal injury.

This warranty complements Orima's terms of delivery and takes effect on the day of sale. These warranty terms will apply to deliveries made from 1 April 2018.

The replacement process is subject to the condition that the material of the product can be identified, and a copy of the invoice or other purchasing document can be presented.