

Warranty for Orima-Tuote Oy's solar panel mounting systems

ORIMA®

This warranty applies to Orima-Tuote Oy's solar panel mounting systems and completes Orima's delivery terms. These warranty terms will apply to deliveries made from 1 January 2018.

The warranty period is 30 years.

Under the terms of the warranty, Orima warrants that the product will not corrode during the warranty period due to a manufacturing or material defect. Orima-Tuote ensures that the system fulfils and with-stands the functional requirements set for it when the installation has been carried out in accordance with the manufacturer's instructions and maintenance and inspection measures have been properly carried out.



WARRANTY TERMS AND CONDITIONS

The warranty covers solar panel mounting systems made by Orima-Tuote.

The warranty is not valid for products used in particularly corrosive or aggressive environments, such as chemicals handling plants or in exceptionally salty and humid climates or if the product is exposed to corrosive chemicals or fumes, ash, condensation, cement dust or manure. The warranty does not apply to corrosion of unprotected cutting surfaces of metal products or to aesthetic changes caused by normal aging or systems that involve components from other manufacturers.

In addition, the warranty is valid with the following terms:

1. The product is installed in accordance with the current Orima-Tuote installation instructions, considering the conditions of the installation site
2. The product is not damaged externally or chemically, for example by scratching
3. Metal waste generated by cutting, drilling, etc. is removed immediately
4. The product will not come into contact with metals that are more noble, such as copper or copper tubing fluid
5. The product has been put to use within 6 months of the invoicing date
6. A complaint has been filed with Orima-Tuote in writing within one month of the occurrence of the damage, or within a reasonable period of time during which the damage should have been detected
7. The complainant can demonstrate that the installation of the system is carried out in accordance with up-to-date instructions and the maintenance and inspection measures have not been neglected
8. The representative of Orima has the opportunity to check the product on which the complaint was made

CLAIMS HANDLING

If a legitimate claim under this warranty is submitted, Orima will provide the buyer new products free of charge from the current range within 60 days. The warranty does not exceed the original invoiced value of the product at the factory. After 15 years, Orima's liability will be reduced to half of the original invoiced amount.

Orima will not be liable for loss of income or direct, indirect or extra expenses incurred as a result of this warranty.

Replacement products shall be guaranteed for the remainder of the original warranty. Orima does not compensate for losses in business or personal injury.

This warranty complements Orima's terms of delivery and takes effect on the day of sale. These warranty terms will apply to deliveries made from 1 January 2018.

The replacement process is subject to the condition that the material of the product can be identified, and a copy of the invoice or other purchasing document can be presented.